

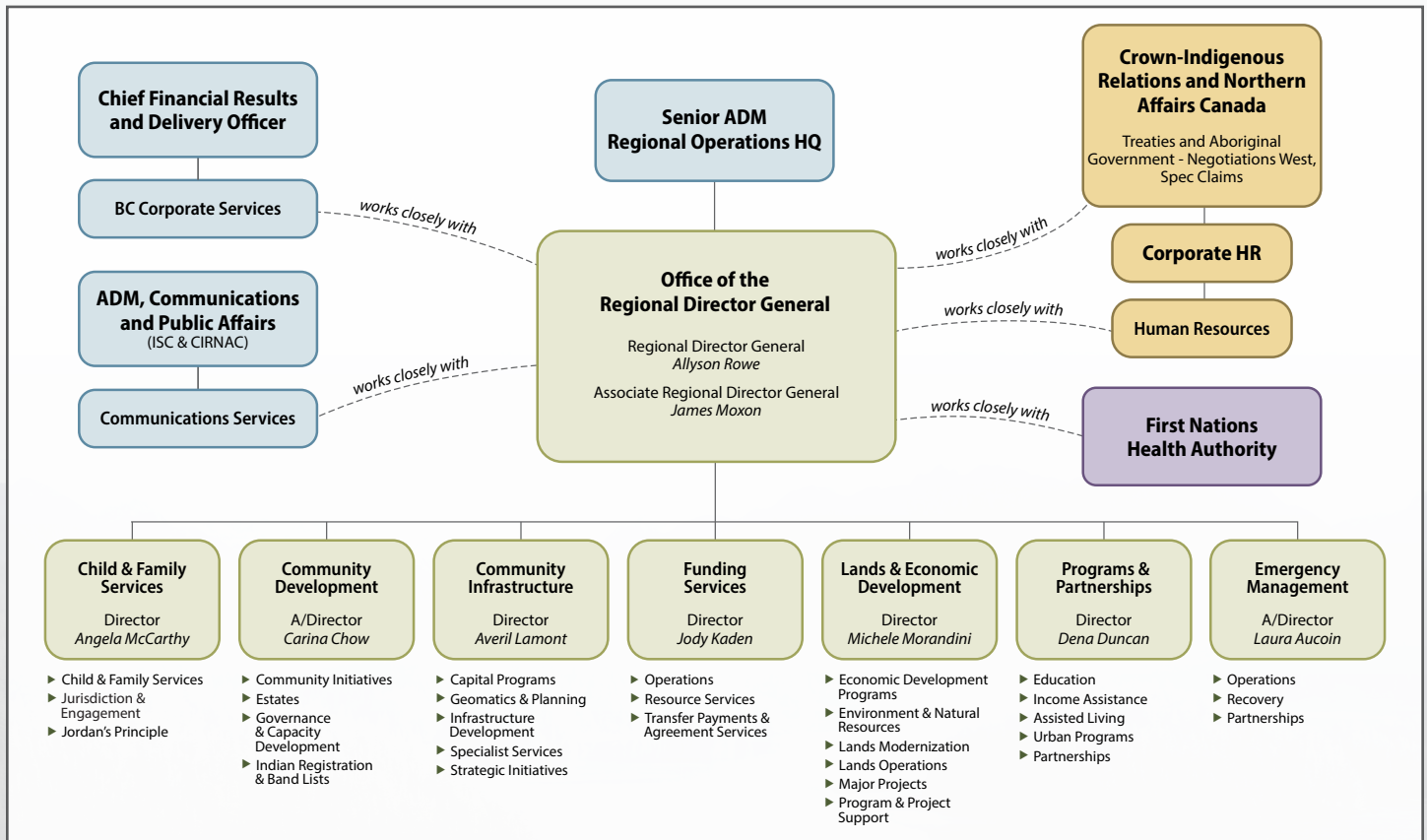
Indigenous Services Canada BC Region

PROGRAMS REFERENCE

May 2023

Indigenous Services Canada is actively striving to deliver service excellence to its clients. BC Region is engaging with First Nations and Indigenous partners and its employees for input on improving service delivery. Improvements and service excellence approaches based on these results will be embedded in the BC Region Service Strategy, and the quality of service excellence will be monitored and evaluated over time.

BC REGION ORGANIZATIONAL CHART



REGIONAL DIRECTOR GENERAL'S OFFICE



Regional Director General:
Allyson Rowe
Allyson.Rowe@sac-isc.gc.ca / 604-355-3018






Associate Regional Director General:
James Moxon
James.Moxon@sac-isc.gc.ca / 604-367-8241



PROGRAM DELIVERY INFORMATION

<p>Director: Angela McCarthy Angela.Mccarthy@sac-isc.gc.ca / 604-209-1251</p> 	
Child & Family Services	
First Nations Child and Family Services	bccfs@sac-isc.gc.ca
Jurisdiction and Engagement	bccfsjurisdiction-jurisdiction@sac-isc.gc.ca
Jordan's Principle and Inuit Child First Initiative	<p>principedejordancb-bcjordansprinciple@sac-isc.gc.ca BC Duty Phone: 778-951-0716 (monitored from 8 a.m. to 4 p.m.) National 24/7 Call Centre: 1-855-JP-CHILD (1-855-572-4453) Application support available at the Jordan's Principle BC Hub: jordansprinciplehubbc.ca</p>
<p>Director: Averil Lamont Averil.Lamont@sac-isc.gc.ca / 604-353-7789</p> 	
Community Infrastructure	
Structural Mitigation	Fire Protection
Solid Waste	Asset Management
Connectivity Network	Community Infrastructure
Circuit Riders	Subdivisions
Housing	Energy
Roads & Drainage	Water & Wastewater
	Education Facilities
	Capital Projects
	projetsdimmobilisationscb-capitalprojectsbc@sac-isc.gc.ca
	Housing
	housingbc-logementcb@sac-isc.gc.ca

Community Development		Acting Director: Carina Chow Carina.Chow@sac-isc.gc.ca / 778-239-7124	
Band Support Funding (BSF) Employee Benefits (EB) Tribal Council Funding	Holly Crowell, IGS Program and Policy Holly.Crowell@sac-isc.gc.ca / 604-603-9617		
Comprehensive Community Planning	bc-ccp@sac-isc.gc.ca		
Estates	BCEstates@sac-isc.gc.ca		
Governance	BCGovernance@sac-isc.gc.ca		
Professional & Institutional Development	bcregionpid@sac-isc.gc.ca		
Registration & Status Card Service	To make an appointment: call 236-330-9961 For information: visit Indian status , email infopubs@sac-isc.gc.ca or call 1-800-567-9604		
Treaty Annuity Payment	bc.treatypayments@sac-isc.gc.ca		
Emergency Management		Acting Director: Laura Aucoin Laura.Aucoin@sac-isc.gc.ca / 778-239-8547	
Emergency Management	bcaandc.do@sac-isc.gc.ca		
Funding Services		Director: Jody Kaden Jody.Kaden@sac-isc.gc.ca / 236-334-4742	
New Fiscal Relationship – 10-year grant	Phil Cappellini, Manager, Funding Services Phil.Cappellini2@sac-isc.gc.ca / 604-368-4421		

TO SUBMIT AN ISC REPORT

Email: aadnc.bcreports.aandc@canada.ca
 Fax: 604-775-7400
 Mail/Courier: Indigenous Services Canada
 Attn:
 600-1138 Melville Street
 Vancouver, BC V6E 4S3

TO REQUEST A CONTACT LIST OF YOUR ISC PROJECT ADVISORS

Please contact your Funding Services Officer.



Director: **Michele Morandini**

Michele.Morandini@sac-isc.gc.ca / 604-340-2571

Lands & Economic Development

Additions to Reserve
Section 35 Land Exchanges

BCATR@sac-isc.gc.ca

[Community Opportunities Readiness Program \(CORP\)](#)
[Lands and Economic Development Services Program \(LEDSP\)](#)

bcecdev@sac-isc.gc.ca

Contaminated Sites

BCContaminatedSites@sac-isc.gc.ca

Designations
Leasing
Permits for Access, Utilities, Construction (etc.)

bclands@sac-isc.gc.ca

Environmental issue inquiries
Environmental Impact Assessments

bcenvironment@sac-isc.gc.ca

First Nations Land Management (FNLN)
Reserve Land and Environment Management Program (RLEMP)

modernisationdesterrres-landsmodernization@sac-isc.gc.ca

Indian Land Registry instruments
(Registration and Inquiries)
Individual Landholdings
(Certificates of Possession/CPs)
Survey inquiries

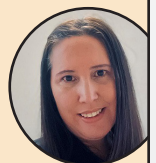
bclandregistry@sac-isc.gc.ca

Permits for Sand & Gravel Extraction
Permits for Timber Harvesting

enrpermits@sac-isc.gc.ca

None of the above or not sure?

bcled@sac-isc.gc.ca / 604-562-6865



Director: **Dena Duncan**

Dena.Duncan@sac-isc.gc.ca / 604-376-2794

Programs & Partnerships

[Assisted Living](#)
[Income Assistance](#)

tsdbboutien-bsdwsupport-bc@sac-isc.gc.ca

1-888- 440-4080

BSDW Policy Support Line is available
Monday to Friday, 9am-3pm

[COVID-19](#)

aadnc.iscbccovid19.aandc@canada.ca

[Education](#)
Post Secondary Education / Kindergarten to Grade 12

bceducation@sac-isc.gc.ca

[Family Violence Prevention Program \(FVPP\)](#)
[Urban Programming for Indigenous Peoples](#)

Mercy Mura, Regional Program Development Advisor

Mercy.Mura@sac-isc.gc.ca / 604-505-9138